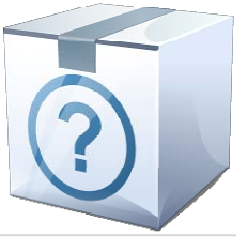




Quality >> Reliability >> Innovation

# Equipment Hire Programme

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## Equipment Hire

Our hire programme is designed to meet short term requirements for coding and labelling equipment (less than 12 months). Typical examples are;

- Promotions
- Over labelling/printing of existing packaging
- Small or experimental production runs
- Wherever capital expenditure cannot be justified
- To trial our equipment and service prior to purchase

We hire many products from our range such as;

- Small character printers for product date coding
- Large character printers for all porous surfaces
- Labellers for products, outers, shippers and pallets
- Desktop printers for label overprinting.
- Full labelling systems and conveyors (subject to availability)



## ELSA

All of our hire equipment is maintained in top working order and is rigorously checked both prior to dispatch and regularly throughout the hire term as part of our ELSA programme.

ELSA inspections take place every four weeks and are complimentary during the hire term. As a core component of our reliability programme we check the machine integrity, application integrity, regulatory compliance, staff competency, operating procedures, inventory holdings, stock rotation, disaster recovery and health and safety.

If an inspection detects issues then we will either rectify them immediately or advise you of remedial actions that require your co-operation. This would normally be related to training or production line integration.

Items of equipment that pass the inspections are automatically covered under the ELSA component of our reliability programme.

## Application Points



The installations of hires are free if we have previously installed an application point. Application points are professionally installed by our engineering team who will fit brackets and connections that are then issued on permanent loan, examples being;

- Photocell and shaft encoder brackets or anchors
- Mounting bracket connection points or anchors
- Cable routing clips
- Docking stations and alignment devices
- Floor hold down devices

Application points enable us to quickly de-commission and re-commission hires, replicating previous successful installations. Each application point is serialized and managed by our service management system which contains the engineer's report as to the mechanical, pneumatic and electrical interfacing requirements.

## Benefits Summary



The benefits of hiring equipment from RGL are;

- Access to high quality high reliability coding and labelling equipment at low cost with no capital outlay.
- 24/7 on-call support.
- Complimentary ELSA inspections that audit the equipment performance and hire progress.
- Complimentary recipe and parameter management service enabling rapid re-commission of repeat hires.
- Complimentary installation (if an application point exists).
- A rebate (the last 3 months hire spend) if you purchase the hire equipment or an equivalent during the hire term.



## Training Courses

Our equipment training courses target production supervisors and main stakeholders enabling us to interact with a smaller group of people that are themselves charged with internal dissemination. From a cost perspective this is much cheaper than the normal per head training model and far more successful as more people are reached (backshifts, casual staff, newly inducted staff).

Instead of a single operator training course we teach your supervisors to deliver operator training and issue them media kits which include training presentations, SOP's, task books and quick reference guides. This enables your staff to deliver specific on-the-job training while our ELSA inspections provide feedback on competency levels and training effectiveness.



## FAQ's

**We're too busy to train people ourselves can you do it instead?**

Yes, of course. We charge per head for this training and there is a minimum charge of 4 people.

**If the machine breaks down, do I have to pay for it to be repaired?**

No, not if it is a genuine machine fault or a fault in our workmanship. If the fault is a result of your misuse, damage or negligence then we will expect you to pay for the repairs.

**If the machine requires a service will I have to pay?**

No, servicing of the machine is included in the pricing as is normal wear and tear.

**Can you set up all my print messages and label formats?**

Yes, but we charge hourly for this and would prefer to teach your supervisors how to do it instead. On completion of the hire we will backup your recipes and parameters making them available next time you hire, saving you both money and time.

**How do you charge if the hire over or under runs?**

Whether the hire over-runs or under-runs we will prorate at the best rate achieved during the actual hire term.

**Do I have to pay for the consumables?**

Yes, but unused consumables are credited on completion of the hire.